# INTERNATIONAL® SERVICE CONTRACTS
## HV™ AND HX® SERIES TRUCKS

**HV™ Series**
**HX® Series**

Increased uptime through proactive maintenance planning around your schedule, reducing the frequency and duration of service events.

Ensured peak vehicle performance and fuel economy through professionally trained technicians working with genuine OEM parts and lubricants.

Locked-in maintenance costs protect from future inflation with the ability to capitalize those costs with attractive financing options.

All backed by over 500 service locations across North America.

## DELIVERING CONFIDENCE. MILE AFTER MILE.

We understand that your business depends on the reliability of your equipment. That's why we offer International Service Contracts. They include a collection of offerings designed to provide greater productivity, efficiency, lower total cost of ownership, and most importantly, peace of mind. Backed by the industry's largest service network, we are dedicated to keeping your truck on the road mile after productive mile.

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# INTERNATIONAL SERVICE CONTRACTS – HV AND HX SERIES

Available for vehicles equipped with the International S13® Integrated Powertrain or Cummins® engines.

| Package Options | | Core | Extended | Complete (Best Value) |
|---|---|---|---|---|
| Maintenance and Service | Planned Maintenance (includes Select Chassis Items) | ✓ | ✓ | ✓ |
| | 84-Point Inspection | ✓ | ✓ | ✓ |
| | Proactive Service Planning and Scheduling | ✓ | ✓ | ✓ |
| | Customer Notifications | ✓ | ✓ | ✓ |
| | Service Event Orchestration | ✓ | ✓ | ✓ |
| Extended Powertrain Service Coverage* | Engine and Aftertreatment | | ✓ | ✓ |
| | DEF System | | ✓ | ✓ |
| | Transmission and Clutch | | ✓ | ✓ |
| Extended Non-Powertrain and Chassis Service Coverage* | Cooling and HVAC | | | ✓ |
| | Starter / Alternator / Electrical | | | ✓ |
| | Suspension and Steering | | | ✓ |
| | Axles / Propshaft / Frame and Bumper | | | ✓ |
| | Braking and Fuel Systems | | | ✓ |
| Wear Item Replacement | | Optional | Optional | Optional |
| Towing Coverage | | Optional | Optional | Optional |
| Mobile Service Reimbursement** | | Optional | Optional | Optional |
| Annual DOT Inspections | One per Year | Optional | Optional | Optional |
| Additional Chassis Lube | One Service Event Between Oil Changes | Optional | Optional | Optional |

**Coverage That Adapts to Vehicle Usage**

Published terms include 2, 3, 4, and 5-year service contracts with a variety of available mileage and service coverage options. Not all businesses operate the same way—and your maintenance coverage shouldn't either. International offers flexible plans based on miles, months, and/or hours, with maintenance leads triggering automatically based on **whichever interval is reached first**. That means your operation—not a fixed schedule—drives maintenance timing, maximizes uptime and simplifies planning. Choose the package that fits your needs or work with your dealer on a custom solution.

## PLANNED MAINTENANCE

Consistent, reliable, high quality work across our service network.

- Maintenance events include oil and filter, fuel filter, fuel-water separator, an 84-point inspection, and more
- Coverage also includes valve lash, DEF pump filter, transmission fluid and filter, and DPF replacement / cleaning at appropriate intervals where applicable

## SERVICE EVENT ORCHESTRATION

Dedicated resources to manage and expedite your service and repair events including:

- Review repair history and identify open campaigns or calibration updates with the service location
- Coordinate technical and field support and facilitate expedited parts shipments when needed
- Help facilitate timely communications and service progress updates to keep you informed

## OPTIONAL SERVICES

- Towing coverage protects you and reduces out-of-pocket expenses in the event of a warrantable failure, up to $1,650 per event
- Wear item replacement package that allows you to lock in the cost of replacement parts such as brake pads, rotors and shocks at today's prices
- Mobile Service Reimbursement for qualified work under your service contract, up to $500 per event
- One DOT inspection per year of contract coverage to ensure your vehicle is safe for operation and in compliance with federal regulations
- Additional chassis lube services that are scheduled between oil changes for vehicles in harder working environments

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## PROACTIVE SERVICE PLANNING

Our team will use remote vehicle health and performance data to support you in planning service events.

- You will receive communication in advance of upcoming service and maintenance needs
- We will coordinate with you to schedule service at a time and location that minimizes disruption to your operations
- This proactive approach can lead to FEWER and FASTER service events during your ownership cycle

## COMPLETE VEHICLE COVERAGE

- Powertrain coverage to protect your engine, transmission, and aftertreatment
- Non-powertrain coverage option that includes electrical, cooling, suspension systems, and more
- All contracts come with a guaranteed $0 deductible, 100% parts and labor coverage, NO claims maximums, and are transferable to second owners

INTERNATIONAL® FINANCIAL

These service contracts are available at no finance cost. Ask your dealer about a payment program through International® Financial.

*Contact your International® Dealer today for more details on complete component and systems coverages.
**Mobile Service Reimbursement is only available with a planned maintenance service contract.

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