

# INTERNATIONAL® S13® INTEGRATED POWERTRAIN SERVICE CONTRACTS HX® AND HV™ SERIES TRUCKS



**HX® Series  
HV™ Series**



Planned maintenance service performed with genuine OEM parts and lubricants



Proactive service communication and preventive maintenance scheduling



Work performed by highly skilled technicians trained on the International® S13® Integrated Powertrain



Zero-deductible extended service contract coverage with no claims maximums



All backed by over 500 service locations across North America

## **DELIVERING CONFIDENCE. MILE AFTER MILE.**

We understand that your business depends on the reliability of your equipment. That's why we're introducing all-new International® Service Contracts for the International® S13® Integrated Powertrain. They include a collection of offerings designed to provide greater productivity, efficiency, lower total cost of ownership, and most importantly, peace of mind. Backed by the industry's largest service network, we are dedicated to keeping your truck on the road mile after productive mile.



# S13 INTEGRATED POWERTRAIN SERVICE CONTRACTS – HX AND HV SERIES

Package Options		Complete (Best Value)	Extended	Core
Maintenance and Service	Planned Maintenance	✓	✓	✓
	Multi-point inspection	✓	✓	✓
	Proactive Service Planning and Scheduling	✓	✓	✓
	Customer Notifications	✓	✓	✓
	Service Event Orchestration	✓	✓	✓
Powertrain Coverage*	Engine and Aftertreatment	✓	✓	
	DEF System	✓	✓	
	Transmission and Clutch	✓	✓	
Non-Powertrain Coverage*	Cooling and HVAC	✓		
	Starter / Alternator / Electrical	✓		
	Suspension and Steering	✓		
	Axles / Propshaft / Frame and Bumper	✓		
	Braking and Fuel Systems	✓		
Towing Coverage		Optional	Optional	Optional
<b>Coverage Term Options for HX Series</b>	<b>Coverage Term Options for HV Series</b>			

3 Years / 300,000 Miles  
4 Years / 100,000 Miles  
5 Years / 100,000 Miles  
5 Years / 300,000 Miles  
5 Years / 500,000 Miles

3 Years / 100,000 Miles  
4 Years / 150,000 Miles  
5 Years / 200,000 Miles  
5 Years / 350,000 Miles

Not all businesses have the same coverage requirements. Choose the package and term that suits your needs.

## PLANNED MAINTENANCE

Consistent, reliable, high quality work across our service network

- Maintenance events include Oil and Filter, Fuel Filter, Fuel-Water Separator Filter and 43+ point inspection.
- Coverage also includes valve lash, DEF pump filter, transmission fluid and filter, and DPF replacement / cleaning at appropriate intervals

## SERVICE EVENT ORCHESTRATION

Dedicated resources to managing and expediting your service and repair events including:

- Review repair history and identify open campaigns or calibration updates with the service location.
- Coordinate technical and field support and facilitate expedited parts shipments when needed
- Help facilitate timely communications and service progress updates to keep you informed

## TOWING COVERAGE

- Protects you and reduces out-of-pocket expenses in the event of a warrantable roadside failure. Covers up to \$1,100 per event.

## PROACTIVE SERVICE PLANNING

Our team will use remote vehicle health and performance data to support you in planning service events.

- You will receive communication in advance of upcoming service and maintenance needs
- We will coordinate with you to schedule service at a time and location that minimizes disruption to your operations
- This proactive approach will lead to FEWER and FASTER service events during your ownership cycle

## COMPLETE VEHICLE COVERAGE

- Powertrain coverage to protect your S13 Integrated engine, T14 transmission, and aftertreatment
- Non-powertrain coverage option that includes electrical, cooling, suspension systems, and more
- All plans come with a guaranteed \$0 deductible, 100% parts and labor coverage, NO claims maximums, and are transferable to second owners



**INTERNATIONAL<sup>™</sup>**  
**FINANCIAL**

These service contracts are available at no financing cost. Ask your dealer about a payment program through International<sup>™</sup> Financial.



\*Contact your International<sup>®</sup> Dealer today for more details on complete component and systems coverages. This document is a summary for reference purposes only. TAD23013 09/2024 ©2024 International Motors, LLC. All rights reserved. All marks are trademarks of their respective owners.